



Welcome to Your Prescription Benefit Program

Beginning January 1, 2019, Envolve Pharmacy Solutions will manage your pharmacy benefits. Our goal is to make it easy and convenient for you to get your prescriptions.

You can fill your prescriptions two ways, depending on your needs:

Retail Pharmacy Network

With Envolve Pharmacy Solutions, you have access to a robust nationwide pharmacy network, including CVS, Walmart, Costco, Target and other in-network locally-owned pharmacies. Retail pharmacies provide a convenient way to fill your prescriptions.

Find a pharmacy and access additional benefit information on the member portal or EnvolveRx app!

Member Portal
Members.EnvolveRx.com



Homescripts Mail Service Pharmacy

If you take one or more medications on a regular basis, our mail service pharmacy may be the right choice for you. It's easy to enroll and to take advantage of benefits, including cost savings, convenience and safety.

There are three easy ways to enroll:



Enroll online at Homescripts.com.
Click on Member Enrollment



Enroll over the phone. Call 888.239.7690



Email a completed member enrollment form to customerservice@homescripts.com

AcariaHealth Specialty Pharmacy

AcariaHealth, an Envolve Pharmacy Solution, provides specialty medications to treat complex conditions. These include cancer, hepatitis C, multiple sclerosis and rheumatoid arthritis. AcariaHealth has pharmacies located nationwide. For specialty pharmacy patients, an AcariaHealth representative will contact you to coordinate a seamless transition of your prescription(s).

Digital Tools

Access your pharmacy benefit information through our portal, Members.EnvolveRx.com, and mobile app, EnvolveRx—available on the App Store or Google Play. Our digital tools allow you to:

- > Access your digital ID cards on the EnvolveRx app
- > Compare prices for retail, mail, brand and generic medications
- > Find a pharmacy near you
- > Find generic alternatives to expensive brand name drugs
- > Check to see if a specific drug is covered on your formulary
- > Review your claims history or print an Explanation of Benefits



Homescripts Mail Service Pharmacy

The Right Prescription, Right Now

Homescripts is a mail service pharmacy that delivers to your home, workplace or doctor's office. If you take medications on a regular basis, mail service may be right for you. Maintenance medications include treatment for conditions like high blood pressure, arthritis or diabetes.

Home delivery is an easy and safe way to order the prescription medications you use every day. We provide free home delivery of your prescriptions, free evaluation of your current prescription needs, automatic refills and free consultations by pharmacists.



Cost Savings

- > Receive up to a 90 day supply of your maintenance medication for less than the cost of three monthly copayments at a retail pharmacy.
- > Get free standard shipping of your prescriptions



Convenience

- > Eliminate the need to go to the pharmacy every month to fill your prescription
- > Enroll in our auto refill program to receive medications automatically when they are due



Safety

- > Ensure quality through a series of pharmacist led quality checks
- > Receive comprehensive medication information for each new prescription

Start taking advantage of the convenience, savings and quality pharmacy services of Homescripts.

Get Started Today

There are three easy ways to enroll:



Enroll online at Homescripts.com.
Click on Member Enrollment



Enroll over the phone. Call 888.239.7690



Email a completed member enrollment form to customerservice@homescripts.com

Your doctor can order new medications easily by e-prescribing, phone, mail or fax.

Homescripts

500 Kirts Blvd., Suite 300
Troy, Michigan 48084
Phone: 888.239.7690 | Fax: 877.396.5970



Customer Service Hours:

M-F 8am - 8pm EST, Sat 10am - 1pm EST



Frequently Asked Questions

Who can I call if I have a question?

Our Customer Service Center is available 24 hours a day, 7 days a week, 365 days a year to help answer any questions or concerns you have about your pharmacy benefit. Please call us at 800.460.8988.

How do I know if a drug is covered?

Review your plan's formulary or contact Envolve Pharmacy Solutions' Customer Service Center to find out if a drug is covered. A copy of your formulary can also be accessed on the Envolve Pharmacy Solutions Member Portal at **Members.EnvolveRx.com**.

Can I choose the brand name drug if there is a generic available?

Yes. Generics should be considered the first line of prescribing. Choosing a brand name drug when a generic is available may result in you having to pay a higher copay and/or the cost difference between the generic and brand drug.

How do I sign up for home delivery?

There are three easy ways to enroll:

1. You can enroll online by visiting Homescripts.com and clicking on Member Enrollment.
2. We can enroll you right over the phone, call 888.239.7690.
3. You can also email a completed member enrollment form to customerservice@homescripts.com.

How long will it take to get my medications?

For 90-day supplies, allow seven (7) business days from the time Homescripts receives your request for the shipping of your prescriptions. Therefore, when placing your order, you should have a 10-14 day supply of that medication on hand.

For 30-day supplies, allow three (3) business days from the time Homescripts receives your request. Therefore, when placing your order, you should have a seven (7) day supply of that medication on hand.

How do I order refills?

You can order refills online at Homescripts.com by clicking on MyHomescripts or contact us at 888.239.7690 to obtain your refill. You can also opt for automatic refills, in which case we will automatically send what you are due for each month.

What shipping methods are available?

Homescripts provides free standard shipping for all regular orders shipped through the United States Postal Service (USPS). You may choose to have your medication shipped by FedEx via overnight, 2 Day, 3 Day or Saturday Delivery, for an additional charge. Temperature sensitive medication orders, such as insulin and Homescripts-insured medication are shipped via Federal Express (FedEx) overnight at no additional cost to you.

How do I transfer a prescription from another pharmacy?

If your prescriptions are currently at another pharmacy, we can call and have them transferred for you. We will need your pharmacy name, phone number and which medications you would like us to transfer. You may also request a transfer online at Homescripts.com. Transferring your prescriptions can take five to seven business days, so if you need to receive your medication immediately, sending a new prescription to Homescripts is the quickest way to receive your medication.

How do I start receiving specialty medications?

Our specialty pharmacy partner, AcariaHealth, is a trusted resource for patients and will serve as your exclusive specialty pharmacy provider. AcariaHealth wants to ensure that there is no gap in taking your specialty medication(s). If you are currently taking a specialty medication, please contact the AcariaHealth Customer Service Center at 800.511.5144 and a representative will work with your provider to coordinate a seamless transition of your prescription(s).

Member Enrollment Form

STEP 1 - PERSONAL INFORMATION

Name: _____ Date of Birth (mm/dd/yy): _____

Address: _____ City: _____ State: _____

Zip Code: _____ Home Phone: _____ Mobile Phone: _____

Email Address:* _____

Emergency Contact: _____ Phone: _____

Relationship to Member: _____

Allergies: None Aspirin Codeine Iodine Penicillin Sulfa Other: _____

Health Condition(s): Thyroid Diabetes Arthritis Heart Conditions High Blood Pressure

Asthma High Cholesterol Other: _____

*By providing your email address, you consent to receive email notifications regarding your prescription benefits, as well as other information on behalf of Homescripts and Envolve Pharmacy Solutions. You may opt out of this email service at any time by contacting us or following the opt-out instructions included in each email you receive.

STEP 2 - HEALTHCARE PRACTITIONER INFORMATION

Name (Printed): _____ Phone: _____

Office Location: _____

STEP 3 - PRESCRIPTION INSURANCE INFORMATION

Policyholder (if different than above): _____

Relationship to Member: _____

Cardholder ID #: _____ Rx Group: _____

Rx BIN #: _____ PCN/Plan Code: _____

Insurance Name: _____ Insurance Phone: _____

STEP 4 - PAYMENT INFORMATION

Credit Card Type: Visa Mastercard Discover Amex Use this card for future orders? Yes No

Credit Card #: _____ Expiration Date: ____/____/____ Is this an FSA card? Yes No

Cardholder Name: _____ Cardholder Signature: _____

(Turn over to complete)

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Member Enrollment Form

STEP 5 - MEDICATION HISTORY

Please list all prescription and over-the-counter medications you are currently taking.

Medication Name	Strength

Medication Name	Strength

STEP 6 - NEW PRESCRIPTION(S) INFORMATION

1

**Send Prescriptions
By Mail To:**

Homescripts Pharmacy
Attn: New Member Enrollment
500 Kirts Blvd., Suite 300
Troy, MI 48084

OR

2

**Ask Your Provider to
Call or Fax Prescriptions To:**

Homescripts Pharmacy
Attn: New Member Enrollment
500 Kirts Blvd., Suite 300 | Troy, MI 48084
Phone: 1.888.239.7690 | TTY: Please dial 711 **OR**
Fax to: 877.396.5970

*US law prohibits **patients** from emailing or faxing prescriptions directly to the pharmacy.*

STEP 7 - SPECIAL INSTRUCTIONS

Please include any special instructions regarding your order:

STEP 8 - PLEASE READ, SIGN, & DATE

I certify that the information provided on this form is correct and authorize the release of all information to Homescripts, I authorize my provider to send my prescription(s) to Homescripts, and to consult with a Homescripts pharmacist regarding any medication related concerns. I AUTHORIZE HOMESCRIPTS PHARMACY TO SUBSTITUTE ANY FDA-APPROVED GENERIC DRUGS IN ALL CASES WHEN LEGALLY PERMISSIBLE AND CONSISTENT WITH MY PROVIDER'S ORDERS AND MY BENEFIT PLAN.

Name (Printed): _____

Signature of Member or Legal Representative: _____ Date: _____

Yes, I would like to receive easy-open, non-safety caps. Initials: _____ Please email the completed, saved form to customerservice@homescripts.com OR fax to 877.396.5970.

